

Toad[®] for MySQL 6.7

Installation Guide

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Installation

System Requirements

Client Requirements

Before installing Toad, ensure that your client system meets the following minimum hardware and software requirements:

Platform	1 GHz minimum
Memory	512 MB of RAM minimum, 1 GB recommended Note: The memory required may vary based on the following: <ul style="list-style-type: none"> • Applications that are running on your system when using Toad • Size and complexity of the database • Amount of database activity • Number of concurrent users accessing the database
Hard Disk Space	1.33 GB to install Toad Note: The disk space required may vary based on the edition of Toad selected for installation.
Operating System	Windows Server 2003 Windows XP Professional (32-bit or 64-bit) Windows Vista (32-bit or 64-bit) Windows Server 2008 (32-bit or 64-bit) Windows 7 (32-bit or 64-bit) Windows 8 (32-bit and 64-bit) Important: Toad uses the Microsoft Distributed Transaction Coordinator (DTC) when opening a SQL file to get Full-Text Search status, but DTC is disabled by default on Windows Vista, Windows Server 2008 and Windows 7. If you are using either operating system, ensure that Network DTC access is enabled on the Toad client. See http://technet.microsoft.com/en-us/library/cc753510(WS.10).aspx for more information about enabling DTC access.
.NET Framework	Microsoft .NET Framework 4.0 Note: The .NET Framework Client Profile is not supported.

Additional Requirements	Web Browser Microsoft Internet Explorer 6.0 or later
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Server Requirements

Before installing Toad, ensure that your server meets the following minimum hardware and software requirements:

Database Server	MySQL 4.1, 5.0, 5.1, 5.6 Clustrix
Cloud Database Service	Toad can manage Amazon RDS and any other cloud or service offering compatible with MySQL.

Virtualization Support

Application Virtualization	Limited testing has been performed for Citrix XenApp 5.0 on Windows Server 2003. Limited testing has been performed for Citrix support on Windows Server 2003 Enterprise Server (Service Pack 2) using the MetaFrame Presentation Server 5.0 and Citrix Presentation Server Clients 10.2. See "Install Toad on Citrix Systems" (page 16) for more information.
Note: Toad may work in virtualization environments other than the ones in which it was tested.	

User Requirements

User Requirements to Install Toad

Only Windows Administrators and Power Users can install Toad.

If an Administrator installs Toad, the Administrator can share the Toad shortcut icon on the desktop and menu items with any user—a Power User, Restricted User, Vista standard user—on the computer.

If a Power User installs Toad, a Restricted User cannot do the following:

- Associate file extensions.
- View the Toad shortcut icon on the desktop or the Toad menu options in the Windows Start menu. As a workaround, Restricted Users can create a shortcut to Toad from the install directory and place the shortcut on their desktop.

User Requirements and Restrictions for Running Toad

The following describes the requirements and restrictions for users who launch and run Toad:

- To create or modify the QuestSoftware.ToadSecurity table to enable Toad Security, the user who maintains this table must have privileges to create, insert, update, and delete it. All other users need only the ability to read the QuestSoftware.ToadSecurity table to use Toad Security features.

Install Toad

To install Toad

1. Run the *ToadInstaller.exe*.
2. Complete the wizard.

Specify Application Data Directory Location

Toad for MySQL 6.7 stores settings files in the user's Application Data directory. The default location cannot be modified from within the application. Toad provides two methods to change the default location: by using a Registry setting or by using a command switch in a Toad shortcut.

Use the Registry setting method to change the application data directory from Roaming to Local. Use the command switch method to change the location to any new path.

To change Toad Application Data directory location from Roaming to Local

In the Registry under Toad for MySQL (Computer\HKEY_CURRENT_USER\Software\Quest Software\Toad for MySQL\6.7), add LOCALSETTINGS with a value of *1*.

See the following table for default (Roaming) and resulting (Local) directory path.

Caution: All current Toad settings will be lost after applying this Registry setting unless you manually copy the settings files from the default location (Roaming directory) to the new location (Local directory). Copy the settings files BEFORE you add the Registry setting and BEFORE opening Toad.

Operating System	Default Location	New Location when LOCALSETTINGS = 1
Windows XP Windows Server 2003	C:\Documents and Settings\ <i>username</i> \Application Data\Quest Software\Toad for MySQL 6.7	C:\Documents and Settings\ <i>username</i> \ Local settings\Application Data\Quest Software\Toad for MySQL 6.7
Windows Vista, Windows Server 2008 Windows 7 Windows 8	C:\Users\ <i>username</i> \AppData\Roaming\Quest Software\Toad for MySQL 6.7	C:\Users\ <i>username</i> \AppData\Local\Quest Software\ Toad for MySQL 6.7

To change Toad Application Data directory location using a command-line switch

You can override the default Application Data directory by running Toad with the command switch:

```
Toad.exe --datadir="YourNewDirPath"
```

To instruct Toad to always use the new directory path, add the command switch and the new directory path to a Toad desktop shortcut. Then use the desktop shortcut when opening Toad.

1. To add the command switch, right-click the Toad shortcut and select Properties.
2. Enter the command switch and add the directory path in quotes (replace "YourNewDirPath" with your directory path).

Install Toad Silently

Silent installation provides a convenient method for deploying Toad to multiple machines. With some customization, you can also deploy the license key and settings at the same time.

Determine Which Installer to Use

Before performing a silent installation, review the following to determine which installer to use:

Installer	Advantages	Disadvantages
Executable file (.exe)	<p>Silent installation using the .exe file has the following advantages:</p> <ul style="list-style-type: none"> • Verifies whether the prerequisite software is installed, and if not, redirects you to the download location. 	<p>Silent installation using the .exe file has the following disadvantages:</p> <ul style="list-style-type: none"> • Cannot deploy custom Toad settings files or license keys. • Installer automatically exits if the prerequisite software is not installed.
Microsoft Installer file (.msi)	<p>Supports deployment of Toad settings files and license keys.</p>	<p>Silent installation using the .msi file has the following disadvantages:</p> <ul style="list-style-type: none"> • Requires manual verification and download of any prerequisite software. • Requires a manual uninstall of the previous version of Toad using Add/Remove Programs.

Silent Installation Prerequisites

Before you perform a silent installation, you must install the following software on every computer where you are installing Toad:

- Microsoft .NET Framework 4.0

Silent Installation Using the Executable

Use the executable file to perform a silent install to the default directory (or to a different directory) and to specify options such as logging installation messages.

To perform a silent install using the executable file

1. At a Windows command prompt, switch to the drive or directory where the executable for Toad is located. (This file can be downloaded from the Quest web site or can be found on the Toad installation CD-ROM.)
2. For a standard installation with all features enabled, enter the following command:

```
"ToadInstaller.exe" /S
```

You can customize MSIEXEC command-line options and overrides for your installation similar to the following command:

```
"ToadInstaller.exe" /S /Lx "C:\temp\installLog.txt"  
INSTALLDIR="Drive:\your_install_path" USERNAME="some_user"  
COMPANYNAME="your_company" ALLUSERS=1
```

Use the following descriptions to customize the command-line options and overrides for your installation.

Command-Line Options

The following MSIEXEC command-line options are used in this example:

Option	Description
<i>/L "C:\temp\installLog.txt"</i>	(Optional) Write installation messages to the specified log. You can append other options, such as <i>x</i> for debug (used in the previous example) or <i>v</i> for a verbose log. See the log section at http://msdn2.microsoft.com/en-us/library/aa367988.aspx for more information about additional logging options. Also, substitute "C:\temp\installLog.txt" in the example with the fully qualified name of the log file. Enclose this value in double quotations. The installation process creates this file if it does not exist. Otherwise, the existing file is overwritten.

Toad Default Installation Option Overrides

You can specify the following values to override Toad's default installation options. Enclose each value in double quotations.

Option	Description
INSTALLDIR	(Optional) Specify the absolute path for the directory in which you want to install Toad. If you do not include this path, the installation program defaults to: C:\Program Files\Quest Software\Toad for MySQL 6.7.
ALLUSERS	<p>(Optional) Specify one of the following:</p> <ul style="list-style-type: none"> • For a per-machine installation, specify <i>1</i>. This value allows any user to use the Toad shortcut on the desktop after the installation completes. • For a per-user installation, enter the empty string value (""). This value allows only the user specified for USERNAME (and the user that installed Toad) to see the Toad shortcut on the target desktop. If USERNAME is omitted, only the user that installed Toad sees the shortcut. <p>Note: If you do not specify this property, the installation program defaults to a per-user installation.</p>
USERNAME	<p>(Optional) Specify the user that intends to use Toad on the target computer.</p> <p>Notes:</p> <ul style="list-style-type: none"> • If ALLUSERS is omitted or defined with the empty string value (""), only the user specified here (and the user that installed Toad) can see the Toad shortcut on the desktop after the installation completes. • If ALLUSERS is omitted or defined with the empty string value ("" and you omit the USERNAME option, only the user that installed Toad sees the Toad shortcut on the desktop. • If ALLUSERS is <i>1</i>, the USERNAME value is ignored during installation.
COMPANYNAME	(Optional) Specify the name of the company that owns this installation.
<p>Notes:</p> <ul style="list-style-type: none"> • All default installation option overrides are case-sensitive. • Enclose all values (except for the ALLUSERS value) in double quotations. 	

Silent Installation Using the Microsoft Installer

Perform Silent Installation Using MSI

To perform a silent install using msi

1. At a Windows command prompt, switch to the drive or directory where the msi installer for Toad is located.
2. For a standard installation with all features enabled, enter the following command:

```
msiexec /i "ToadInstaller.msi" /q
```

You can customize command-line options and overrides for your installation similar to the following:

```
msiexec /i "ToadInstaller.msi" INSTALLDIR= "Drive:\your_install_path" /q USERNAME="someone" COMPANYNAME="your_company" ALLUSERS=1
```

Command-Line Options

The following MSIEEXEC command-line options are used in this example:

Option	Description
/i	Run the installation.
/q	Specify the user interface (UI) that displays during installation. You can append other options, such as <i>n</i> to hide the UI or <i>b</i> to hide the Cancel button during the installation.
<p>Note: All command-line options are case-insensitive. See http://msdn2.microsoft.com/en-us/library/aa367988.aspx for a complete list of command-line options.</p>	

Toad Default Installation Option Overrides

You can specify the following values to override Toad's default installation options. Enclose each value in double quotations.

Option	Description
INSTALLDIR	(Optional) Specify the absolute path for the directory in which you want to install Toad. If you do not include this path, the installation program defaults to: C:\Program Files\Quest Software\Toad for MySQL 6.7.
ALLUSERS	(Optional) Specify one of the following:

Option	Description
	<ul style="list-style-type: none"> For a per-machine installation, specify <i>1</i>. This value allows any user to use the Toad shortcut on the desktop after the installation completes. For a per-user installation, enter the empty string value (<code>""</code>). This value allows only the user specified for USERNAME (and the user that installed Toad) to see the Toad shortcut on the target desktop. If USERNAME is omitted, only the user that installed Toad sees the shortcut. <p>Note: If you do not specify this property, the installation program defaults to a per-user installation.</p>
USERNAME	<p>(Optional) Specify the user that intends to use Toad on the target computer.</p> <p>Notes:</p> <ul style="list-style-type: none"> If ALLUSERS is omitted or defined with the empty string value (<code>""</code>), only the user specified here (and the user that installed Toad) can see the Toad shortcut on the desktop after the installation completes. If ALLUSERS is omitted or defined with the empty string value (<code>""</code>) and you omit the USERNAME option, only the user that installed Toad sees the Toad shortcut on the desktop. If ALLUSERS is <i>1</i>, the USERNAME value is ignored during installation.
COMPANYNAME	<p>(Optional) Specify the name of the company that owns this installation.</p>
<p>Notes:</p> <ul style="list-style-type: none"> All default installation option overrides are case-sensitive. Enclose all values (except for the ALLUSERS value) in double quotations. 	

Create Transform (MST) Files

You can create a Microsoft transform (.mst) file that deploys the license key, custom settings, and connections for users when performing a silent install using the .msi file. You can also use the .msi file to perform a basic silent install using the default directory (or install to a different directory) and to specify command-line options and default installation overrides. See "Perform Silent Installation Using MSI" (page 12) for more information if you are not creating a transform file.

Note: (MSI installs on Windows Vista and 7) If you are using MSI to install Toad on Windows Vista or 7 with UAC enabled, you can install a file that adds a "Run as administrator" option when right-clicking the MSI file: <http://www.symantec.com/connect/downloads/msi-run-administrator-context-menu-vista>.

Note: The installer does not verify that system requirements have been met before installing. If you do not want to manually verify system requirements, you should use the .exe file for the silent install.

The following procedure uses the Wise Installer to create the transform file.

To create a transform file that includes custom Toad settings

1. Save and install the *ToadInstaller.msi* file on a computer where the Wise for Windows Installer is installed. After customizing Toad settings, you will use the Wise Installer to create the transform file.
2. Open Notepad, and do the following:
 - a. Enter the license key in the first line.
 - b. Enter the site message in the second line. The file should look similar to the following:

```
AAABBBBCCCCCEDXDWLMV0WJ9-123-45678-B2  
  
Quest Software
```
 - c. Save the file with **license.key** as the file name in the Toad install directory. Make sure the file extension is *.key* not *.txt*.
3. Launch Toad. The application should open without prompting you to enter a license key.
4. Select **Tools | Configuration Wizard** from the Toad menu and complete the Configuration wizard. This wizard creates an initial settings file (Settings.xml).
5. Select **Tools | Options** from the menu in Toad to open the Options window.
6. Select each page in the window and set any options you want to deploy. These options create a module settings folder and files.
7. Select **View | Connection Manager** from the menu in Toad to open the Connection Manager.
8. Create any connections you want to deploy.
9. Exit Toad. Upon exiting, a Connections file is created.
10. Create the Microsoft Transform file, using any appropriate tool. The following steps describe how to use the Wise for Windows Installer to create the file.
 - a. Select **File | New**.
 - b. Select *Custom Templates* under **Categories**, and then select the *Transform* template in the New Installation File window.

- c. Select the ToadInstaller.msi file in the Select the .MSI file to base this transform on window.
- d. Save the project.
- e. Select *Files* from the Feature Details view.
- f. Locate the following files and click **Add** to add them to the project:

File to Add	Location
Settings.xml	<p>This file is located in the following directory:</p> <ul style="list-style-type: none"> • Windows XP, Windows Server 2003— C:\Documents and Settings\<i>username</i>\Application Data\Quest Software\ Toad for MySQL 6.7. • Windows Vista, Windows Server 2008, Windows 7, Windows 8— C:\Users\<i>username</i>\AppData\Roaming\ Quest Software\Toad for MySQL 6.7.
ModuleSettings folder and files	<p>This folder and related files are located in the following directory:</p> <ul style="list-style-type: none"> • Windows XP, Windows Server 2003— C:\Documents and Settings\<i>username</i>\Application Data\Quest Software\ Toad for MySQL 6.7\ModuleSettings. • Windows Vista, Windows Server 2008, Windows 7, Windows 8— C:\Users\<i>username</i>\AppData\Roaming\ Quest Software\Toad for MySQL 6.7\ModuleSettings.
Connections.xml	<p>This file is located in the following directory:</p> <ul style="list-style-type: none"> • Windows XP, Windows Server 2003— C:\Documents and Settings\<i>username</i>\Application Data\Quest Software\Toad for MySQL 6.7. • Windows Vista, Windows Server 2008, Windows 7, Windows 8— C:\Users\<i>username</i>\AppData\Roaming\ Quest Software\Toad for MySQL 6.7.

- g. Save the project and compile it to create the transform (MST) file.

11. Perform a silent install. See "Perform Silent Installation Using MSI" (page 12) for more information.

Install Toad on Citrix Systems

Toad must be installed on the Citrix server by the Citrix administrator. Users then connect to this instance through their Citrix login.

Note: Limited testing has been performed for Citrix XenApp 5.0 support on Windows Server 2003.

To install Toad on a Citrix system

1. Connect to the Citrix Environment as an administrator.
2. Copy Toad to the Citrix server, if needed.
3. Start the Toad installation process.
4. During installation, select the **Anyone who uses this computer** checkbox when prompted.
5. Repeat steps 2 through 4 for each server in the Citrix farm.

Note: Although you must install Toad on every server in the Citrix farm, you only need to publish Toad once.

6. Review the following considerations regarding licensing:
 - A license supplied by an administrator always overrides a user-supplied license in a Citrix environment.
 - If you need to provide the same Toad functionality to all users, you can enter the default license key for all users.
 - If you have users with different license requirements (for example, some have Standard licenses and others have Professional licenses), individual licenses should be entered for each user. You should not enter the default license key because it enables all functionality in Toad.

Upgrade Toad

To upgrade Toad

1. Run the *ToadInstaller.exe* installation program from the DVD or downloaded file.
2. Select **Uninstall Toad and continue with install**.
3. Complete the wizard.

If you are upgrading from a previous version of Toad, you are prompted to migrate your settings the first time you start Toad. The settings files include database connections, layout customizations, shortcut keys, and options customized in the Options pages.

To migrate the settings again, remove or rename the current version's Application Data folder and migrate the files from the previous version's Application Data folder.

Upgrade Automation Scripts and Scheduled Tasks

An automation script is compatible with the version of Toad in which the script was created. If you want to run a script in a newer version of Toad, you must upgrade the script.

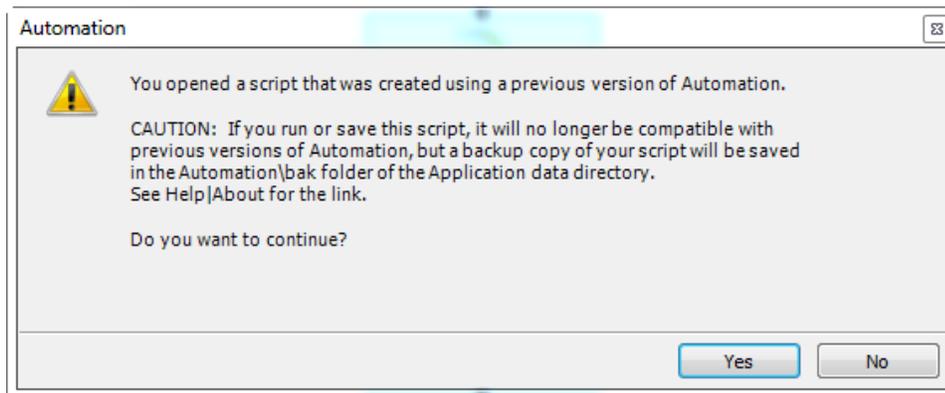
In addition, scheduled scripts are scheduled to run using the version of Toad in which they were created. If you upgrade to a newer version of Toad, any previously-created and scheduled scripts do not run in the newer version (unless you use the work-around method described below).

Upgrading Automation Scripts

To use a script created in a previous version, you must upgrade the script. For scheduled scripts, you must also upgrade the scheduling task in Windows.

To upgrade an automation script

1. Open the script in Toad. Toad prompts you to upgrade the script.



- Select **Yes** to upgrade the script.

Caution: An automation script is no longer compatible with previous versions of Toad after an upgrade.

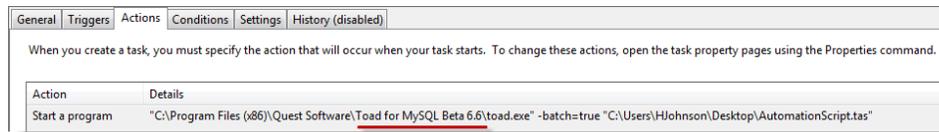
Toad saves a backup copy of the original script in the following location:

<application data directory>\Automation\bak

- Select **No** (and do not save the script), to keep the script compatible with the previous version.
2. If the script is scheduled, upgrade the scheduling task (see the next procedure).

To upgrade a script's scheduling task in Windows

1. Go to **Start | Control Panel | Administrative Tools | Task Scheduler**.
2. Select the Task Scheduler (Local) node and find the script's scheduling task.
3. Double-click the script's scheduling task to open it. Then select **Properties** from the Actions pane (or right-click the task name and select **Properties**).
4. In the Properties dialog, select the Actions tab.
5. Select the "Start a program" action and click **Edit**.
6. Update the folder name in the displayed path (the path to *toad.exe*) to reflect the path to the new version of Toad.



Note: You can also edit the task from within Toad (but the details of the task action may be easier to view by using the Task Scheduler). Select **Tools | Administer | Job Manager**. In the Task List, right-click on the task and select **Edit Task**.

Work-around for Scheduled Scripts

To eliminate the requirement to upgrade a script's scheduling task when upgrading to a new version, implement the following work-around (only affects scripts that are created after you implement the work-around):

Work-around:

Install your current version and all future versions of Toad into a directory with the same name. For example, always install into a directory named "MySQL" instead of "MySQL 6.x."

Notes on work-around:

- This only affects scripts created after the work-around.
- You cannot run two or more versions of Toad side-by-side when you use this work-around.

Notes:

- If you install side-by-side, previous scripts continue to run using the previous version of Toad unless you open the scripts in the newer version.
- Scripts that are created in a newer version of Toad do not run in a previous version.

Uninstall Toad

If you uninstall Toad, it may not uninstall completely. When you use Toad, you create new files such as SQL scripts, data output, or temp files, etc. The following types of files are not removed when you uninstall:

- Any new files you create
- Any copies of files you make for backup purposes
- Settings files

You can uninstall Toad for MySQL by using the Installer or by using the Windows Add/Remove Programs (or Uninstall a program) feature. Using the Installer is the preferred way to uninstall Toad for MySQL.

To uninstall Toad

1. Run the *ToadInstaller.exe*.
2. Select **Uninstall Toad for MySQL only**.
3. Complete the wizard.

Register Toad

To register Toad

1. Select **Help | Licensing** from the menu (ALT+H+L).
2. Review the following for additional information:

Authorization key	Enter the license key for Toad.
Site message	Enter the site message included with the license key.

Create and Troubleshoot Connections

Understand Toad Connections

In Toad, a connection represents one or more actual connections to the database. Toad creates an initial database connection for general usage. It also creates a separate database connection for each Editor (the first time you execute a statement) and a separate database connection for each Data tab in the Database Explorer (the first time you select the tab and data is queried). The database connection for each Editor and Data tab remain open until you close the associated window; however, the connections remain in an inactive state if a statement is not currently executing.

Tips:

- To view the number of actual database connections that exist for a Toad connection and how many of those database connections are active, place the cursor over the connection in the Connection Manager or the Connection toolbar.
- You can view the progress of statements executing in the background in a progress bar located on the lower right side of the status bar. To cancel a script's execution, click the progress bar to display the Background Processes window. It is recommended to cancel only your own processes, as terminating Toad activities may lead to unexpected behavior.

Share Database Connections

Editors and Data tabs can share the same database connection when the connection is inactive if you clear the **Use specific connection for each open editor** checkbox in **Tools | Options | Editor | General**. Any new executions or windows attempt to use this connection first. For example; if you share a database connection, you can execute a query in the Editor, execute another query in a new Editor, and then select the Data tab from the same connection. If the connection is in use and you attempt to execute it, one of the following occurs:

- If your database does not support executing multiple queries on a shared connection, a dialog prompts you to either permanently associate the window with a new database connection, cancel the previous operation, or add the query to a queue until the current operation completes, and then execute it. If you place multiple queries in the queue, each one executes in the order that it was added to the queue.

Note: Although you can share a database connection, any commits apply to the selected window only.

Create MySQL Connections

You can create a new connection, or connect to an existing connection from the Create New Connection window. See "Troubleshoot MySQL Issues" (page 22) for more information about troubleshooting connection issues.

Note: This topic focuses on information that may be unfamiliar to you. It does not include all step and field descriptions.

To create a MySQL connection

1. Click  on the toolbar (ALT+F+N).
2. Select *MySQL* from the **Group** list box.
3. Review the following for additional information:

Login Tab	Description
Connection type	Select the protocol to use when connecting.
Host	Enter the name of the host computer where the database is installed.
Password	Enter the password to use when connecting. Tip: After connecting, you can set a master password to further secure your connection in Tools Options Environment Security .
Connection timeout	Enter the number of seconds to wait when connecting before the application times out. The default is 15 seconds.
SSL	If you selected SSL as the connection type, review the following for additional information: <ul style="list-style-type: none">• Private key—browse to the location of the SSL key file to use when connecting.• CA cert—browse to the location of the trusted certificate authority to use when connecting.• Cert—browse to the location of the SSL certificate file to use when connecting.
Compress	Select this checkbox to compress the value of any strings and return binary values.
Use	Select this checkbox to use an embedded MySQL library

MySQL libraries	instead of the MySQL .NET provider. Note: If you select this option, you must specify libMySQL.dll in the path.
Category	Select or create a category if you want to color code Editor tabs for a specific connection. This can help differentiate between development and production databases. You can also set an option to color code the Object Explorer pane and object editor windows (Create, Alter, Drop, etc.).  Click here to view a video of this feature.

4. Click **Connect** to save the connection and immediately connect to the database.

or

Click **Save** to save the connection without connecting to the database.

Tip: Connections are stored in the connections.xml file and can be found by clicking the *Application Data Directory* link in **Help | About**.

Troubleshoot MySQL Issues

Review the following solutions to help troubleshoot MySQL connection issues pertaining to database connections in Toad.

Issue	Cause/Solution
"InvalidCastException" error when connecting to MYSQL 4.1.14-nt database	This is a known issue in MySQL. Solution: Review the known issue and download a patch from: http://bugs.mysql.com/bug.php?id=12771
"System.IO.DirectoryNotFoundException" error occurs each time you attempt to connect after installing Toad into a directory other than the default directory.	Solution: <ol style="list-style-type: none">1. Exit Toad.2. Locate the MySQL.xml file in the C:\Documents and Settings\<i>username</i>\Local Settings\ Application Data\Quest Software\ Toad for MySQL<i>version</i>\ ModuleSettings3. Rename or delete the MySQL.xml file.4. Restart Toad.

Configure Version Control

Appendix: Contact Quest

Contact Quest Support

Quest Support is available to customers who have a trial version of a Quest product or who have purchased a Quest product and have a valid maintenance contract. Quest Support provides unlimited 24x7 access to our Support Portal at www.quest.com/support.

From our Support Portal, you can do the following:

- Retrieve thousands of solutions from our online Knowledge Base
- Download the latest releases and service packs
- Create, update and review Support cases

View the *Global Support Guide* for a detailed explanation of support programs, online services, contact information, policies and procedures. The guide is available at: www.quest.com/support.

Toad Community

Get the latest product information, find helpful resources, and join a discussion with the Toad for MySQL team and other community members. Join the Toad for MySQL community at <http://toadformysql.com/index.jspa>.

Please be advised before installing: Toad for MySQL is an official Quest Software Inc. Freeware Product. This license does not entitle Licensee to receive technical support from Quest.

Get the latest product information and find helpful resources at the Toad for MySQL Community at <http://toadformysql.com/index.jspa>.

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About Quest Software

Established in 1987, Quest Software (Nasdaq: QSFT) provides simple and innovative IT management solutions that enable more than 100,000 global customers to save time and money across physical and virtual environments. Quest products solve complex IT challenges ranging from [database management](#), [data protection](#), [identity and access management](#), [monitoring](#), [user workspace management](#) to [Windows management](#). For more information, visit www.quest.com.

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